









National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Settings Questions Responses 301 Total points: 108 301 responses + : Not accepting responses Message for respondents This form is no longer accepting responses Summary Question Individual ■ Insights Average Median Range 0 - 0 points 0 / 108 points 0 / 108 points Total points distribution 400 # of respondents 300 200 100 0 20 40 60 70 100 110 30 50

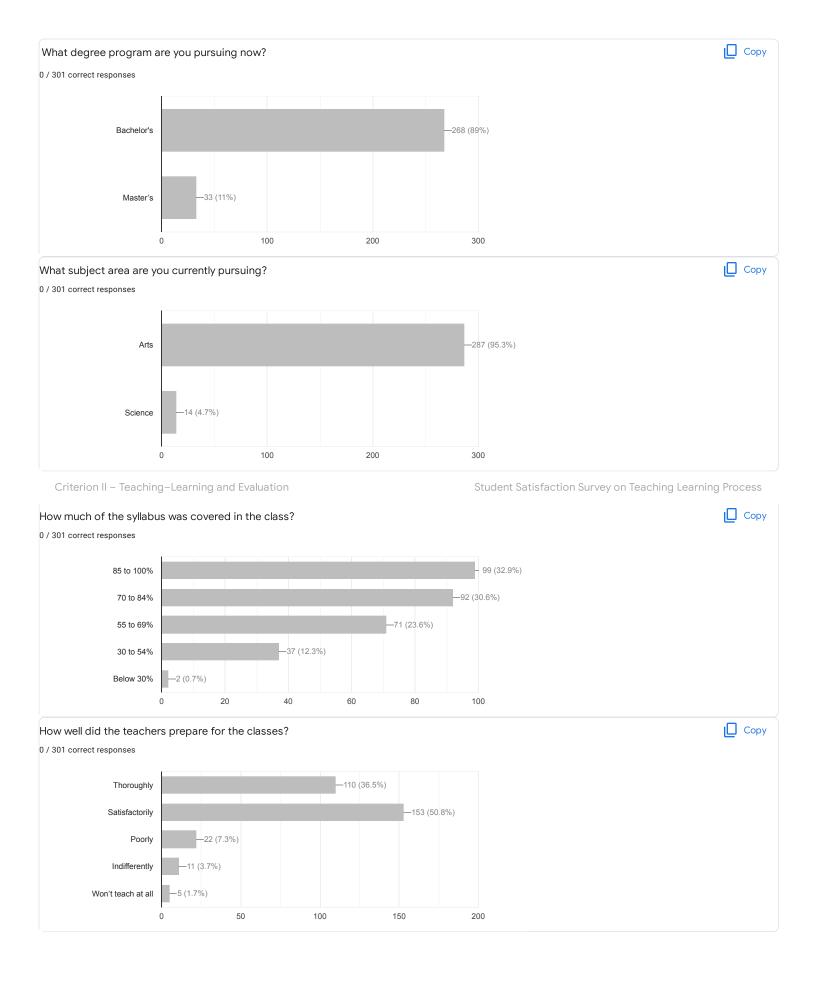
Points scored

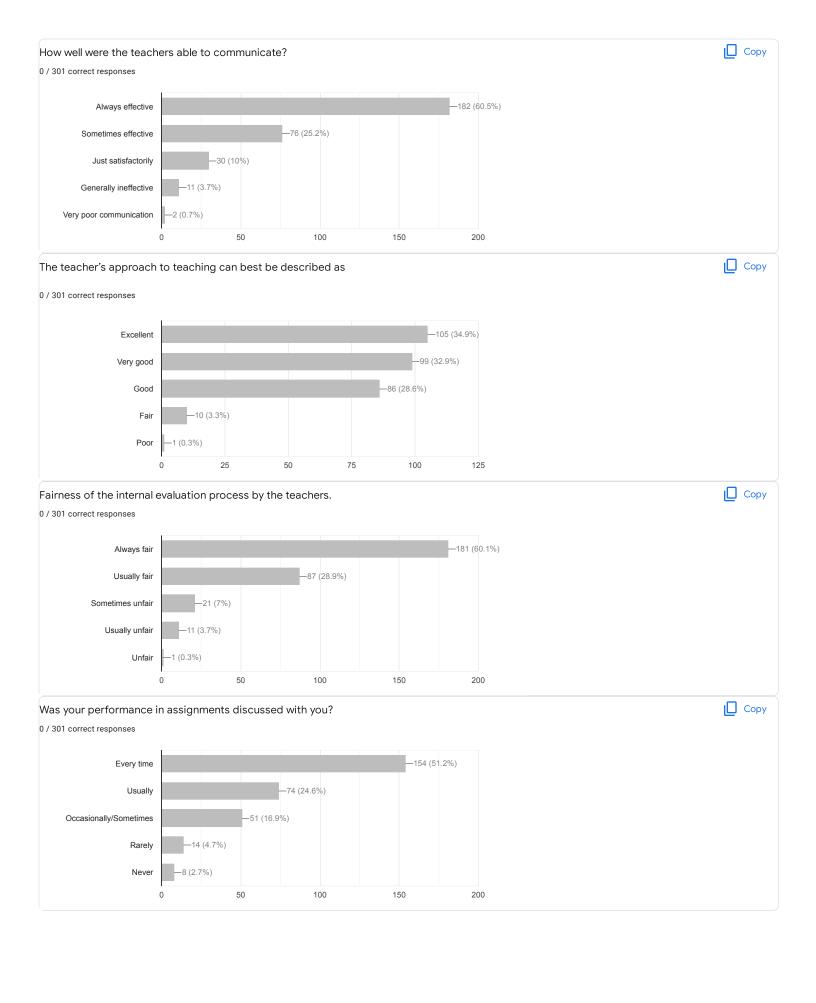
Email 301 responses
palpayel2001@gmail.com
soumendolai503@gmail.com
skasrafulali432@gmail.com
keyasantra3334@gmail.com
anjalikhanra2001@gmail.com
samantapuja803@gmail.com
sabanakhatun7862002@gmail.com
sagarikasantra2002@gmail.com
sangitabhunya967@gmail.com
ananyasamanta4257@gmail.com
ananyamaity2003123456@gmail.com
patratanushree175@gmail.com
sasmalsilpa5@Email.com
2001sudipa@gmail.com
am7029120315@gmail.com
priyajana654321@gmail.com
daniyel1288@gmail.com
glipika834@gmail.com
khushibaitalick@gmail.com
mondalananya207@gmail.com
somabhunia435@gmail.com
bhagyasri6296@gmail.com
anjanbhunia01@gmail.com
supritiadak200@gmail.com
abhishekdolai2534@gmail.com
akashchakraborty5555@gmail.com
souravsheth123@gmail.com
chandanmallick197@gmail.com
shrabanichowdhury2002@gmail.com
akashmonda33333@gmail.com
adikarirajib2000@gmail.com

samantasuparna134@gmail.com www.aparnamaity474@gmail.com chamelidas773@gmail.com anjanadas14448@gmail.com manasandip254@gmail.com dinesh.patra3233@gmail.com moulichakraborty35@gmail.com nourin9883@gmail.com mesailmallick@gmail.com purnimamidya75@gmail.com mondalmail01@gmail.com pramanickpuja226@gmail.com ranita.rana2002@gmail.com bidishaghorai2000@gmail.com keyasamanta1212@gmail.com krishnamaity026@gmail.com bijoy99mondal@gmail.com ambikamymail@gmail.com rakhidalbera594@gmail.com aishwaryabhunia@gmail.com santrasuchandra696@gmail.com 99tanmoydolai@gmail.com ajana3240@gmail.com nirumondal1999@gmail.com sksarbaj87618@gmail.com rupalkapas696@gmail.com adhikarytanushree6@gmail.com priyahazra550@gmail.com bhuktatithi@gmail.com akashdolai1872@gmail.com arpang420@gmail.com karnibedita2019@gmail.com shreyajana10@gmail.com

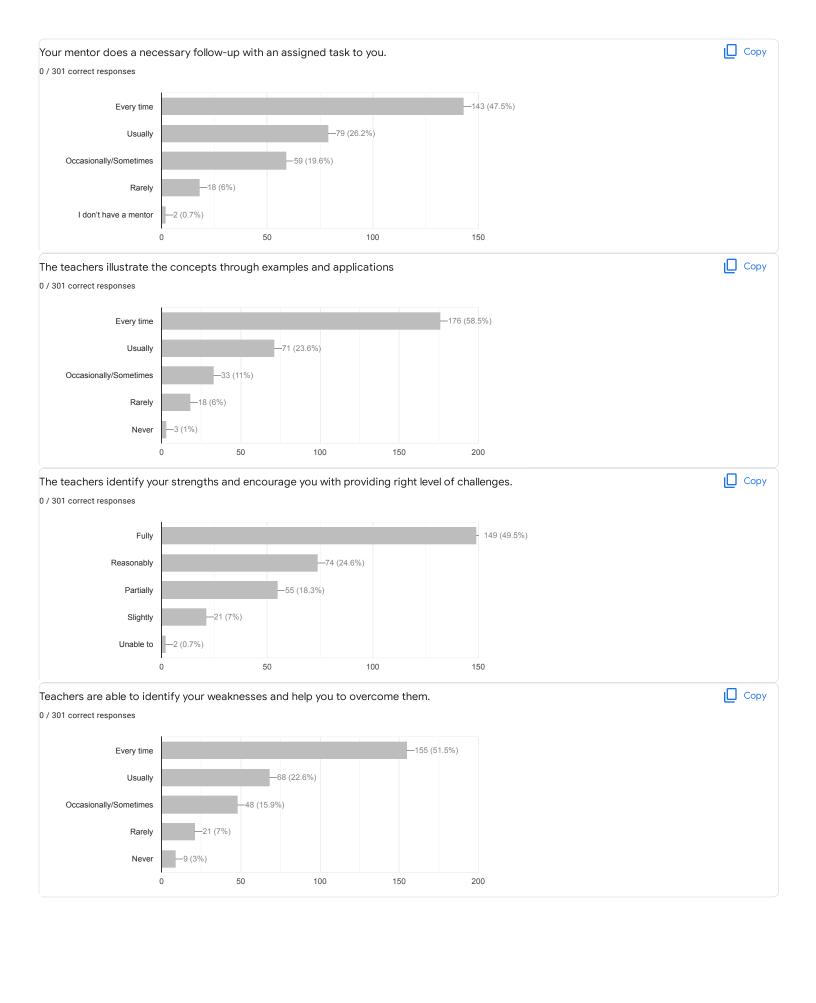
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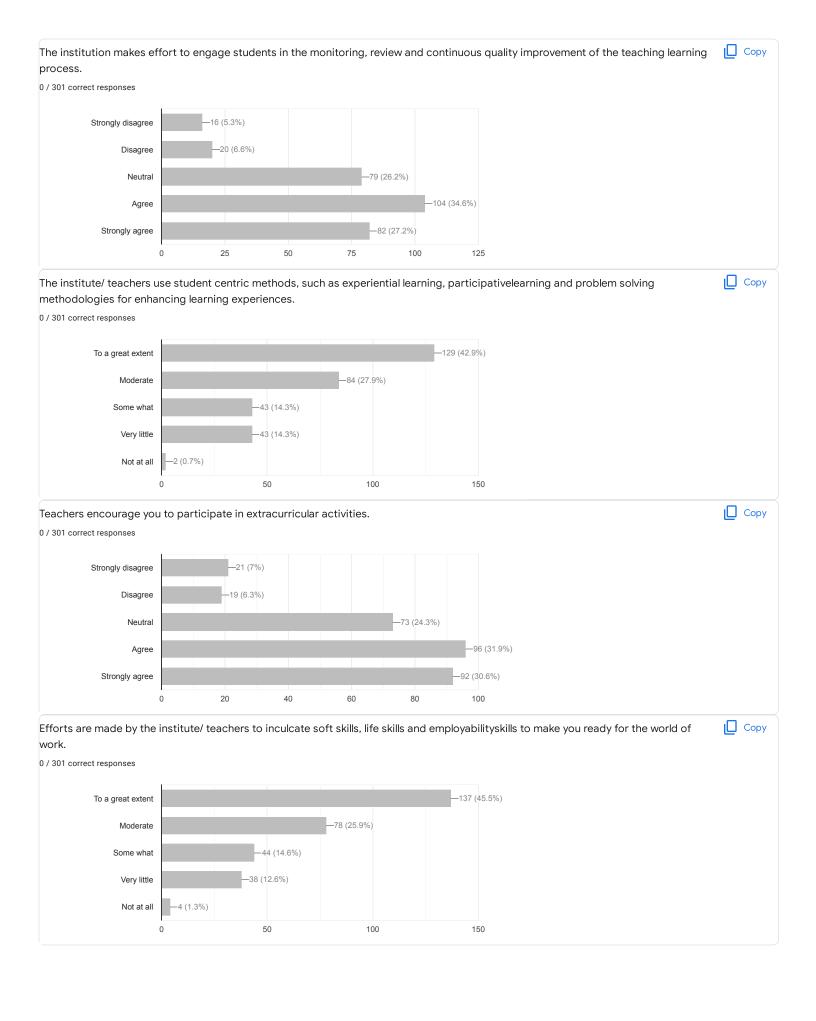


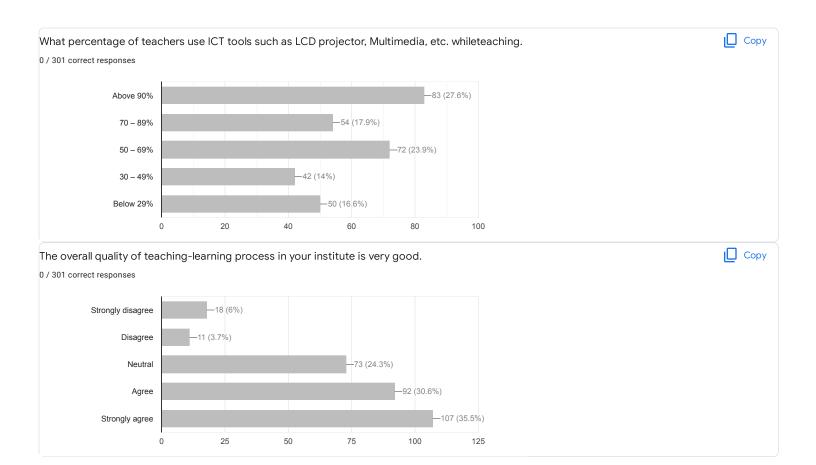












Give three observation / suggestions to improve the overall teaching – learning experience in your institution.
Good
Very good
Good
good
Nothing
Neutral
Neturial
Learning experience is good
Books in library
No suggestions
No
very good
No advice.
Learning experience is good
Tha over all quality is very good
The overall quality is very good
Very good
Netural
I
Always good
Teachers are good. They are always helpful.
Institutions learning process is good
It was great journey to me. II
We need smart class
Canteen facilities not so good.
Nathik
Teacher's are good. They are always helpfull
Lab facilities are good.
Learning experience is very good
Teacher all well but the is not good.some college class gate 1 hour or less 30 min your institution assomodation good canteen for us as well cheif well food.
Need-1. LCD projector 2.Smart class room for well learning

আমাদের প্রতিষ্ঠানের শেখার অভিজ্ঞতা ভালো
Nutral
Students boys common room insufficient.
1.sob rokom help kora 2. Questions somporke alochona kora 3.kichu poramoso porar bisoye dankora
No suggestions.
Booking library
Sob kichui valo
I,child of a poor family ,should give a little more books from our library.
No problem
Everythiing is fine as a college in a remote village but it is better if the number of bathrooms is a little more.
NA
Infrastructure
Lab Space is very short
Class should be health on regular basis. Teachers should give freedom to his/hes students not physically but also mentally. Examination pattern and examination duration should be changed .
Introducing audio visual reading system will make it easier for students to understand and remember.
Overall Very good
1.to be increased the class of Samir Kuilya sir in our english department, 2.to be used the smart class room, 3.to be held on the classes time in sequence.
Use of LCD projector Give classes about life skills and employability skills.
Is very good
Purified water is not available many times.
Digital classes need to be increased. Improving college campus. Improving the canteen.
Teacher all well but the is not good .Some collage class gate 1 hour or less 30 minit or institution accommodation good canteen for us ass well chief well food . Some time few teacher are not provide well lecture I don't know why for this reason . Change institute administration and upgrade mostly scholarship section .
Improve Library
Teachers are teaching good
(1) Teachers always helf us.
Girls Common room is very short
Mam&sir,pls support us to learning.
Use better graphics and visual media to engage to students well
Asking the all student prblm doubts

Make teaching as good as possible
Teachers will be more than friendly relations with the students.
All teaching capacity was aver all good.
Our college education system should be further improved
Neturial
It is better to have AC in the library reading room.
Need infrastructure improvement
Teacher's will be more than friendly relations with the students and more than help full to us , will can make our results better than the ?
The overall quality is very good
The teacher is teaching good but my syllabus is incomplete.In this time is very short that our stady.my syllabus is not complete.
Student -teacher communication Teaching time must use lcd projector
Library facility must be improved
 The teachers are very good . Need some educational infrastructure.
All teachers are very good.
1.Teacher always help us .
Use of LCD projector during classes. Give classes about life skills and employability skills.
Use better graphics and visual media to engage student very well
Try to ask every student their prblms
Make teaching as good as possible
Suitable references have to be referred.
Need LCD projector Smart class room for well learning
নিরপেক্ষ
 Campus should develop. Digital class. Canteen Fasility.
Overall teaching i think good.
Narajole Raj college it is a Beast College.
Digital classes need to be increased. Improving college campus . Improving the canteen.
Canteen facility should be developed .
Thare should be more available books in the library. They can use more ICT tools.

3. The classes should be held one after another.

Ragular class Carefully teaching Good behaviour
The teaching-learning process in my institute is very good .
teachers are very helpful
Need LCD projector room
Digital classes should be arranged for us
Teacher are teaching good but I can't complete my syllabus in very short time. Institute are very well but time are very short to complete this syllabus.
Girls Common room Facility must be better
Teacher all well but the is not good.same college class gate one hour or less 30minit institutions accomodation centeen for us as well chief well food.
Was very good
Looking yours very nice dicisent sir our ma.am
The overall quality is very good.
over all very good
Kindly give more project and real time problem to solve Courses can be more research oriented New technology monthly updates can be given.
The teacher are teaching good but my sellabus is incomplete in this time. The time is very short that our stady . syllabus not complete.
Very good, good, excellent
Very good
OTHER (117)



NARAJOLE RAJ COLLEGE





Internal Quality Assurance Cell (IQAC)

Summary Report of SSS (2020-21)

Introduction:

The Student Satisfaction Survey (SSS) for the academic session 2020-21 was conducted online and in e-mode as per the recommendation of the NAAC Peer Team. A structured questionnaire was administered to the students via Google Form – our principal stakeholders – and their responses regarding different aspects of teaching, curriculum delivery, institutional facilities, employability, learning outcomes were duly recorded.

Methodology:

A random sampling method was followed and the SSS questionnaires were sent by email to almost 800 students of the college via their registered email addresses. The survey opened on 15 May 2022 and closed on 22 May 2022. The time period provided for submission of responses through the survey was 1 week. By the end of the survey 301 responses were received and these responses were then categorically analyzed for the purpose of strategic implementation of policies.

Analysis:

The first six questions in the survey concerned the personal details of the respondent viz. name, age, college name, gender, name of degree program & subject area.

Key points of analysis:

Gender 6 4 1

- 73.4% of female students participated in the survey as compared to 26.2% male students. The high rate of participation of female students certainly derives effect from the fact that the Gross Enrolment Ratio in our institution is skewed in favour of female students.
- ii) 0.3% transgender student also participated in the survey which calls for an institutional scope of addressing gender diversity within the campus.

Type of degree program

89% of the students responding to the survey are pursuing Bachelor's degree program and 11% are in the Master's



program.	
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Subject Area

i) 95.3% of the students responding to the survey are pursuing Arts subjects and only 4.7% belong to Science disciplines.

Criterion II -Teaching, Learning and Evaluation

1. How much of the syllabus was covered in class?

32.9% of the respondents considered the syllabus coverage to be in the range of 85 - 100%.

30.6% think it to be between 70 - 84%.

23% consider it to be between 55 - 69%.

12.3% consider the syllabus coverage to be 30 – 54%.

0.7% believes it to be less than 30%.

2. How well did the teachers prepare for the classes?

36.6% consider the teachers to be thoroughly prepared.

50.8% recorded that teachers were satisfactorily prepared.

7.3% opined that teachers were poorly prepared.

3.7% considered the teachers to be indifferent regarding the preparation.

1.7% experienced that teachers were not willing to teach at all.

3. How well were the teachers able to communicate?

60.5% consider that the teachers' communication was always effective.

25.2% think that the communication was sometimes effective. 10% consider that teachers were just satisfactorily able to communicate.

3.7% think that the communication was generally ineffective. 0.7% believes that the teachers had very poor communication skills.

4. The teacher's approach to teaching can best be described as

34.9% consider the teachers' approach to teaching to be excellent.

32.9% consider it to be very good.

28.9% think that the teachers' approach is merely good.

3.3% consider it to be fair.



0.3% believes it to be poor.

5. Fairness of internal evaluation process by teachers

60.1% consider the teachers' role in the evaluation process to be always fair.

28.9% consider the teachers to be usually fair.

7% believe that the evaluation process by teachers is sometimes unfair.

3.7% think that it is usually unfair.

0.3% considers the role to be unfair.

6. Was your performance in assignments discussed with you?

51.2% have reported that their performance in assignments was discussed every time.

24.6% believe that their performance was usually discussed.

16.9% are of the opinion that their performance was sometimes or occasionally discussed.

4.7% respondents consider that their performance was rarely discussed.

2.7% think that their performance in assignments was never discussed with them.

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

47.2% consider that the institution's role in this aspect to be regular.

17.6% believe that the institution promotes these activities

25.2% think that the institution would sometimes play this role.

6.6% consider that the institute rarely takes up this role.

3.3% consider the institution to never deliver this role.

8. The teaching & mentoring process facilitates you in cognitive, social and emotional growth

39.5% consider that this facilitation is significantly conducted. 37.5% consider the teaching and mentoring process to be very well.

18.6% consider that this is moderately facilitated.

3.7% think that this multivalent growth is marginally facilitated.

0.7% thinks that this growth is not at all facilitated.



9. The institution provides multiple opportunities to learn and grow

4.3% respondents strongly disagree to this.

6% disagree to this statement.

28.9% have registered a neutral response regarding this.

32.6% agree to the view that institution has a role to play in this regard.

28.9% strongly agree to the observation about the institution's positive role.

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

45.6% respondents think that the teachers inform them about this every time.

31.6% consider that the teachers usually deliver this role.

17.6% believe that the teachers discharge this role occasionally/sometimes.

3.3% are of the opinion that this rarely happens.

1.7% respondents consider that this never takes place.

11. Your mentor does a necessary follow-up with an assigned task to you.

47.5% consider that the mentor does this every time.

26.2% believe that this is usually followed up by the mentor.

19.6% consider this to be done occasionally or sometimes.

6% think that the mentor rarely does so.

0.7% of the respondents have reported that they don't have a mentor.

12. The teachers illustrate the concepts through examples & applications

58.5% consider that such illustrations are provided every time.

23.6% consider this to be usually done.

11% think that concepts are illustrated in this manner only occasionally or sometimes.

6% consider this to be rare.

1% believes that this is never done.

13. The teachers identify your strengths and encourage you with providing right level of challenges



49.5% consider that this role is fully realized by teachers.

24.6% think that the teachers' role in this regard is reasonably well.

18.3% consider that this endeavour is partially undertaken by teachers.

7% respondents consider this to be slightly done.

0.7% believes that the teachers are unable to perform this role.

14. Teachers are able to identify your weaknesses and help you overcome them

51.5% think the teacher does this problem solving every time.

22.6% consider that teachers do this usually.

15.9% believe that this is done occasionally or sometimes.

7% consider this to be rarely done.

3% have experienced that this is never done.

15. The institution makes efforts to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

5.3% strongly disagree to this observation.

6.6% participants disagree to this statement.

26.2% respondents are neutral in their view about this.

24.6% agree on the institute's role here.

27.2% expressed that they strongly agree with this assessment.

16. The institute/teachers use student centric methods such as experiential learning, participative learning & problem solving methodologies for enhancing learning experiences.

42.9% consider this statement to be true to a great extent.

27.9% think that the institute and teachers have played a moderate role here.

14.3% believe that this has been somewhat accomplished.

14.3% consider their efforts to be very little.

0.7% reported that this role has not at all been performed.

17. Teachers encourage you to participate in extracurricular activities.

7% respondents strongly disagree to this observation.

6.3% disagree to the idea of the teachers encouraging students here.



24.3% consider this to have a neutral dimension.

31.9% students have recorded that they agree to the idea.

30.6% respondents have expressed strong agreement to this statement

18. Efforts are made by the institute/teachers to inculcate soft skills, life skills & employability skills to make you ready for the world of work.

45.5% believe that this is done to a great extent.

25.9% consider this to have a moderate effect.

14.6% think that this is somewhat true.

12.6% respondents consider that very little effort is made in this matter.

1.3% respondents suggested that this estimation is not at all true.

19. What percentage of teachers uses ICT tools such as LCD projector, multimedia etc. while teaching?

27.6% think that the percentage is above 90%.

17.9% consider the percentage to be between 70 and 89%.

23.9% think that 50 - 69% teachers use ICT tools in classrooms.

14% respondents consider the percentage to be between 30 and 49%.

16.6% think that below 29% are in the habit of using ICT tools while teaching.

20. The overall quality of teaching-learning process in your institute is very good.

6% respondents strongly disagree to this proposition.

3.7% disagree to this idea.

24.3% have registered a neutral response.

30.6% students agree to the statement.

35.5% think that they strongly agree to this quality assessment.



Score Sheet

	Overtion	Score
Sl. No.	- Question	2.86
1.	How much of the syllabus was covered in class?	3.17
2.	ti well did the teachers prepare for the classes.	3.42
3.	- I to a least of the total interest of the	3.02
4.	The teacher's approach to teaching described as – excellent,	
٦.	very good, good, fair, poor	3.45
5.	Fairness of internal evaluation process by teachers Fairness of internal evaluation process by teachers	3.18
6.	Was your performance in assignments discussed with you? Promoting internship, student exchange, field visit	3
7.	Promoting internship, student exertings, opportunities for students Teaching & mentoring process facilitates cognitive, social	3.11
8.	Teaching & mentoring process and	2.75
	and emotional growth Institution provides multiple opportunities to learn and grow	3.16
9.	Teachers inform about expected competencies, CO & PO Teachers inform about expected competencies, CO & PO	3.15
10.	Mentor does necessary follow-up with assigned task with you Mentor does necessary follow-up with assigned task with you	3.33
11.	Mentor does necessary follow-up with assigned. Teachers illustrate concepts through examples & applications Teachers illustrate concepts through examples & provide right level of	3.16
12.	Teachers illustrate concepts through example. Teachers identify your strengths & provide right level of	3.10
13.	challenges	3.13
14.	Challenges Teachers identify your weakness & help you overcome them Institution engages students in the monitoring, review and Institution engages students of the teaching learning	2.72
15.	Institution engages students in the interaction engages in the int	3
16.	Institute/teachers use student of learning & problem	
	experiential learning, participative learning experiences solving methodologies for enhancing learning experiences Teachers encourage you to participate in extracurricular	2.73
17.	activities Efforts are made by institute/teachers to inculcate soft skills,	3.03
18.	1:CLilla & employability SKIII3	2.26
19.	Overall quality of teaching-learning process is very good	2.87
20.	Overall quality of teaching remains 21	

Students' suggestions:

- 1. Adequate number of books required in the library
- 2. Library Reading Room & Seminar Hall should be airconditioned
- 3. Use of smart classrooms and ICT should be increased
- 4. Canteen facilities should be improved
- 5. Boys' Common Room needs to have more space & facilities
- 6. No. of toilets needs to be increased. Better maintenance and hygiene required.
- 7. The laboratory space may be increased.
- 8. Drinking water facilities should be improved.
- 9. Students' scholarship section needs to be upgraded.
- 10. Infrastructural improvement required



	11. Courses on life skills and employability skills are required.12. More project work and research oriented teaching is required.
IQAC's Recommendations:	 ICT enabled classes should be incorporated within the timetable to enable regular conducting of such classroom sessions. Certain infrastructural developments in terms of increasing number of classrooms, toilets, drinking water facilities, laboratories, playgrounds are to be proposed as part of the upgraded institutional layout planning and designing. The use of resources in the Central Library needs to be more systematic and integrated as a vital component within the learning processes that students adopt. Internship and project activities are to be systematically promoted to improve the placement opportunities that students can avail. Courses on life skills and employability skills are to be institutionally hosted and offered by different academic departments and committees.

Signature of the Vice Principal (Dr. Ranajit Kumar Khalua)

Vice-Principal
Narajole Raj College
P.O. - Narajole
Dist - Paschim Medinipur, Pin-721211

Pragne Paramite Mondel 28.06.2022

Signature of the IQAC Coordinator (Pragna Paramita Mondal)